



Canada Border Services Agency
Enforcement and Intelligence Division
4th Floor – 1611 Main Street
Vancouver, B.C.
V6A 2W5

Patrick Fox
1451 Kingsway Ave.
Port Coquitlam BC
V3C1S2

Dear Mr. Fox

I have received your letter dated December 9, 2019, addressed to Daniel Marson. We at the CBSA take all complaints very seriously and will conduct a full investigation into the circumstances that give rise to them.

In order to resolve your complaint and ensure I have your full account I would like to speak with you on the phone. When you are able, could you please call me at 604-666-1230. If you prefer to communicate via another means such as letter, you may respond to my attention at the address above.

Yours truly,

Steffan Tzetzos
Manager
Intelligence Section CBSA